# How to Enroll in Callaway Bank OnLine:



Online Banking Enrollment is Easy!

Step 1:

Go to www.callawaybank.com

#### Step 2:

Find the **Personal Banking** section and click on the "Enroll" button.

(If you are trying to enroll in Business Banking OnLine please contact our local Customer Care Team at 800.446.2265 or through customercare@callawaybank.com. Because of expanded security requirements automatic enrollment is not allowed.)





#### **Step 3: Account Information**

Fill in all pertinent information that has an asterisk "\*".

## Please Note The Following:

- Social Security Number format is xxx-xx-xxxx
- Date of Birth format is mm-dd-yyyy
- Security Question: This is a general question that you could answer if we needed to identify you. For example: My dog's name is?
- Security Answer: The answer to your question above. For example: Fido
- Bill Payment Enrollment Flag: Select "Yes" if you would like to use the online bill pay feature. This option lets you easily pay your bills electronically. Whether it's a one-time bill or a recurring payment, you control the amount and frequency.
- Password: Use the 4 digit PIN number provided to you when you opened your account with The Callaway Bank. Also used for Telebanking.

If you cannot remember your PIN just call our Customer Care Team at 800.446.2265 or ask your Personal Banker.



**Step 4: ID and Password** Select your Access (or Log In) ID and

#### **Please Note The Following:**

Password

- Access ID: This will be your ID for logging into your account online. It must be at least 6 characters long. It is case sensitive.
- Password: This password is not the same one you used on the previous page. This is a different password that you choose specifically for accessing your account online.

This password must be between 8 and 12 characters long and contain at least 4 numbers. It is case sensitive.



#### **Security Features**

#### Step 5: Authentication Image

This security feature is to assure you that you are logging into the real Callaway Bank OnLine and not a fake site. Scammers will sometimes build a close replica of a site and trick users into providing their ID and Password. This image is specific to you so if it is not displayed when you log in then beware something is not correct.

(You may choose a different image after you log into your account. Select "Options.")

The Authentication Pass Phrase is a similar security feature. Choose a word or phrase that will be displayed when you log-in. Scammers won't know this phrase and it lets you know that you're logging into the authentic website.





# Step 7: Accept the Terms & Conditions

Please read and accept the terms and conditions.

That's it. YOU'RE FINISHED! You may now log into Callaway Bank OnLine.

#### What's Next?

Once you log-in you'll be able to see your balances, transfer funds, and select a color and layout theme.

To nickname your accounts, change colors, passwords, challenge questions, etc... select the "Options" button at the top.

### **Enroll In eStatements**

eStatements look just like your printed statements but are delivered securely online. They save paper and support the environment.

To enroll, just click on the "View eStatement" link at the bottom of the page.

PLEASE NOTE: You must wait until the <u>day after you</u> <u>enroll in Callaway Bank OnLine</u> before you can enroll in eStatements. The system must update overnight before it will let you enroll in eStatements. Plus, you've accomplished a lot today and deserve a break. Get some rest and come back tomorrow for eStatements.